

TallyGenicom Professional Laser Printer Lifetime Warranty – Terms and Conditions

1. This lifetime warranty upgrade applies only to the following territories:

UK Mainland
Eire
France
Spain

Other territories prior to arrangement.

2. The lifetime of a printer is defined as the printer's service life or 5 years whichever comes first.

9035 1M Pages
9045 1M Pages
8026 600k Pages
8124 300k Pages

The *targets for engineer response times are:

- (a) Standard warranty response – 2 years onsite next business day best endeavors
- (b) End of standard warranty period till lifetime or 5 years whichever comes first - onsite 3 business days best endeavours

3. You must register with TallyGenicom within 1 month of purchase of the printer.

4. The purchaser must agree to the following:

- (a) To use only TallyGenicom Branded Consumables (Proof of purchase in the form of invoices may be required. In the absence of such proof service call charges will be made and your contract terminated)
- (b) To carry out the cleaning processes described in the user manuals.
- (c) To receive promotional information from TallyGenicom.
- (d) To carry out periodic maintenance at specified intervals replacing the specified parts.

For those users in the lifetime warranty programmed who do not want to get technically involved with the printer TallyGenicom offers:

Maintenance-service visit	Price available on request.
Upgrades to paper finisher warranty	Price available on request.
Upgrade to next business day	Price available on request.

5. Subject as hereinafter mentioned TallyGenicom would provide labour and materials to repair the equipment during the service life of the printer or up to 5 years, hereinafter called the agreement. Travel expenses are included in the extended warranty.
6. Repairs will normally be carried out at the location of the equipment with the exception of the 9022 and 9330 which are subject to hot swap warranty.
7. TallyGenicom reserves the right to return the equipment to a TallyGenicom repair centre for repair if considered necessary.
8. This agreement does not cover service necessitated by malfunction of parts or attachments not manufactured or supplied by TallyGenicom or which have been supplied by TallyGenicom and modified other than by TallyGenicom.
9. This agreement does not cover service necessitated by negligent or improper use of, or wanton damage by the customer or any third party to the equipment.
10. This agreement does not cover service necessitated by use of out of specification stationery.
11. This agreement does not cover work outside TallyGenicom's normal working hours, which are 09.00 to 17.00 Monday to Friday inclusive, excluding any public/bank holidays.
12. TallyGenicom neither guarantees nor implies the availability of service outside the said working hours. Any service provided outside the said working hours will be charged at TallyGenicom's normal premium rates in force at that time and such charges are not included in the agreement referred to.
13. The customer agrees with TallyGenicom as follows:
 - (a) To provide access to the equipment at all reasonable times to TallyGenicom's service personnel and vehicles to enable TallyGenicom to carry out service under the agreement.
 - (b) To operate and care for the equipment as described in the makers or manufacturer's published literature.

- (c) The customer shall make available to TallyGenicom all necessary drawings, handbooks, manuals and other technical data relating to the attached equipment and shall upon request and for the assistance of TallyGenicom in undertaking the agreement provide staff familiar with the customers program and/or applications.
 - (d) The customer shall not perform nor attempt to perform or cause to be performed any repairs to the equipment during the Terms of this agreement except as expressly authorised by TallyGenicom in writing.
14. TallyGenicom shall not be liable for any damage to the equipment caused by negligence of its employees.
 15. TallyGenicom shall not be liable for any loss of business or profits or for any other consequential loss or damage suffered by the customer or any third party arising from any act, default, omission, negligence or delay of TallyGenicom or it's employees or from any defective or incorrect component or material supplied by TallyGenicom or from the equipment being out of action or incorrectly adjusted and any liability therefore is hereby specifically excluded.
 16. The customer shall give TallyGenicom 30 days previous written notice of any change to be made in the location of the equipment. Immediately on relocation of the equipment TallyGenicom shall be entitled to inspect the same and check that it is in good operating condition. Any repairs required to put the equipment in such condition shall be paid for by the customer at TallyGenicom's prevailing service rates except for such repairs necessary to correct any faults which had been notified to TallyGenicom in writing prior to the relocation of the equipment.
 17. This agreement is not transferable.
 18. The laws of England govern this agreement.
 19. TallyGenicom is not responsible for failure to service due to cause beyond its reasonable control.
 20. The foregoing terms and conditions shall form the entire service agreement between TallyGenicom and the customer and shall not be varied by the terms and conditions of any order submitted by the customer for the repair and maintenance of the equipment.
 21. This warranty excludes the paper finisher option for the 9050 but includes all other options for all printers when purchased with the printer.
 22. This warranty excludes parts and components that are termed as "consumable" or "supplies" and "user fit maintenance parts".

9035

1. Process Unit	062415
2. Process Unit MICR	062415M
2. Maintenance Kit**	086516

9045

1. Process Unit 18k	043848
2. Process unit 11k	043849
3. Maintenance Kit**	043850

8026

1. Toner Cyan	043766
2. Toner Magenta	043767
3. Toner Yellow	043768
4. Toner Black	043769
5. Drum Unit	053770
6. Transfer Unit	043771
7. Fuser	043772
8. Turn roller	400831
9. Feed roller	400832
10. Retard roller	400835
11. Feed roller	400836

8124

1. Toner Cyan	043618
2. Toner Magenta	043619
3. Toner Yellow	043620
4. Toner Black	043621
5. Drum Unit	043622
6. Transfer Unit	043623
7. Waste Toner	043624
8. Fuser	043626
9. IDT	400631
10. Maintenance Kit 330k	736684

* Response times are target response times.

** Contains Fuser, BTR and Rollers